# LOCAL TELEPHONE COMPANY

## **ANNUAL REPORT**

OF THE

CenturyLink Communications, LLC

(Here show in full the exact corporate, firm or individual name of the respondent)

LOCATED AT 100 CenturyLink Drive Monroe, LA 71203

(Here give the location, including street and number of the respondent's main business office within the State)

COMPANY #

861
(Here give the APSC-assigned company number)

#### TO THE

## ARKANSAS PUBLIC SERVICE COMMISSION



# **COVERING ALL OPERATIONS**

FOR THE YEAR ENDING DECEMBER 31, 2017

## **LETTER OF TRANSMITTAL**

LETTER OF TRANSMITTAE				
To: Arkansas Public Service Commission Post Office Box 400 Little Rock, Arkansas 72203-0400				
Submitted herewith is the annual report covering the operation of CenturyLink Communications, LLC				
of for the year ending December 31, 2017. This report is submitted in				
(Location) accordance with Section 51 of Act 324 of the 1935 Acts of Arkansas. The following report has been carefully examined by me, and I have executed the verification given below.				
Signature)				
Director - Separations/Regulatory Finance (Title)				
VERIFICATION				
STATE OF Louisiana ) ) ss.				
PARISH OF Ouachita )				
I, the undersigned, Lisa Grantham - Director Separations/Regulatory Finance of the (Name and Title)				
CenturyLink Communications, LLC , on my oath do say that the following report has				
been prepared under my direction from the original books, papers, and records of said utility: that I have carefully examined the same, and declare the same a complete and correct statement of the business and affairs of said utility in respect to each and every matter and thing set forth, to the best of my knowledge, information, and belief; and I further say that no deductions were made before stating the gross revenues, and that accounts and figures contained in the foregoing statements embrace all of the financial transactions for the period in this report.				
Lie Grantham				
Subscribed and sworn to before me this day of				

## GENERAL INSTRUCTIONS, DEFINITIONS, ETC.

1	Two (2) copies of this report, properly filled out and verified shall be filed with the Utility Division of the Arkansas Public Service Commission, Little Rock, Arkansas, on or before the 31st day of March following the close of the calendar year for which the report is made.
2	The word "respondent" in the following inquiries means the person, firm, association or company in whose behalf the report is made.
3	If any schedule does not apply to the respondent, such fact should be shown on the schedule by the words "not applicable."
4	Except in cases where they are especially authorized, cancellations, arbitrary check marks, and the like must not be used either as partial or entire answers to inquiries.
5	Reports should be made out by means which result in a permanent record. The copy in all cases shall be made out in permanent black ink or with permanent black typewriter ribbon. Entries of a contrary or opposite character (such as decreases reported in a column providing for both increases and decreases) should be shown in red ink or enclosed in parentheses.
6	This report will be scanned in. Please bind with clips only.
7	Answers to inquiries contained in the following forms must be complete. No answer will be accepted as satisfactory which attempts by reference to any paper, document, or return of previous years or other reports, other than the present report, to make the paper or document or portion thereof thus referred to a part of the answer without setting it out. Each report must be complete within itself.
8	In cases where the schedules provided in this report do not contain sufficient space or the information called for, or if it is otherwise necessary or desirable, additional statements or schedules may be inserted for the purpose of further explanation of accounts or schedules. They should be legibly made on paper of durable quality and should conform with this form in size of page and width of margin. This also applies to all special or unusual entries not provided for in this form. Where information called for herein is not given, state fully the reason for its omission.
9	Schedules supporting the revenue accounts and furnishing statistics should be so arranged as to effect a division in the operations as to those inside and outside the state.
10	Answers to all inquiries may be in even dollar figures, with cents omitted and with agreeing totals.
11	Each respondent should make its report in duplicate, retaining one copy for its files for reference, in case correspondence with regard to such report becomes necessary. For this reason, several copies of the accompanying forms are sent to each utility company concerned.

Give the name, title, office address, telephone number and e-mail address of the person to whom any correspondence concerning this report should be addressed:					
Name Ted Hankins	Title Regulatory Operations Director				
Address 100 CenturyLink Drive, Monroe, LA 71203					
Telephone Number (318) 388-9416					
E-Mail ted.hankins@centurylink.com					
Give the name, address, telephone number and e-mail address of the resident agent:					
Name The Corporation Company Telephone Number (501) 688-8808					
Address 425 West Capitol Avenue, Suite 1700, Little Rock, AR 72201					
E-Mail Not available.					

## **IDENTITY OF RESPONDENT**

1.	Give the exact name by which respondent was known in law at the close of the year. Use the initial word "The" only when it is part of the name:				
	CenturyLink Communications, LLC				
2.	Give the location (including street and number) of (a) the main Arkansas business office of respondent at the close of the year, and (b) if respondent is a foreign corporation, the main business office if not in this state:				
3.	(a) N/A  (b) Division Office:  100 CenturyLink Drive  Monroe, LA 71203  Indicate by an <b>x</b> in the proper space (a) the type of service rendered, and (b) the type of organization under which respondent was operating at the end of the year.				
	(a) ( ) Electric, ( ) Gas, ( ) Water, ( X )Telephone ( ) Other				
4.	(b) ( ) Proprietorship, ( ) Partnership, ( ) Joint Stock Association, ( ) Corporation, ( x ) Other (describe below):  **Limited Liability Company**  If respondent is not a corporation, give (a) date of organization, and (b) name of the proprietor of the names of all partners, and the extent of their respective interest at the close of the year.				
	<ul><li>(a) N/A</li><li>(b) N/A</li></ul>				
5.	If a corporation, indicate (a) in which state respondent is incorporated, (b) date of incorporation, and (c) designation of the general law under which respondent was incorporated, or, if under special charter, the date of passage of the act:				
	(a) Delaware				
	(b) June 10, 1966				
	(c) Articles of Incorporation				
6.	State whether or not respondent during the year conducted any part of its business within the State of Arkansas under a name or names other than that shown in response to inquiry No. 1 above, and, if so, give full particulars:				
	N/A				

7.	for e	te whether respondent is a consolidated or merged company. If so, (a) give date and authority each consolidation or merger, (b) name all constituent and merged companies, and (c) give particulars as required of the respondent in inquiry No. 5 above:	
	(a)	4/1/2014	
	(b)	Embarq Communications, Inc., CenturyTel Long Distance, LLC, CenturyTel Solutions, LLC, and CenturyTel Fiber Company II, LLC, merged into Qwest Communications Company, LLC and renamed CenturyLink Communications, LLC.	
	(c)	N/A	
8.	(b) the	te whether respondent is a reorganized company. If so, give (a) name of original corporation, date of reorganization, (c) reference to the laws under which it was reorganized and (d) state occasion of the reorganization, whether because of foreclosure of mortgage or otherwise, ng full particulars.	
	(a)	N/A	
	(b)	N/A	
	(c)	N/A	
	(d)	N/A	
9.		s respondent subject to a receivership or other trust at any time during the year? o, state:	No
	(a)	Name of receiver or trustee:	
	(b)	Name of beneficiary or beneficiaries for whom trust was maintained:	
	(c)	Purpose of the trust:	
	(d)	Give (1) date of creation of receivership or other trust, and (2) date of acquisition of respondent:  (1) (2)	
10.		the respondent act in any of the capacities listed in Paragraph (a) below during the st year? No If so,	
	(a)	Indicate the applicable one by an <b>X</b> in the proper space:	
		<ul> <li>( ) Guarantor,</li> <li>( ) Surety,</li> <li>( ) Principalobligor to a surety contract,</li> <li>( ) Principalobligor to a guaranty contract.</li> </ul>	
	(b)	Insert a statement showing the character, extent, and terms of the primary agreement or obligation, including (1) names of all parties involved, (2) extent of liability of respondent, whether contingent or actual, (3) extent of liabilities of the other parties, whether contingent or actual, and (4) security taken or offered by respondent.	

#### **DIRECTORS**

Give the name and office addresses of all directors at the close of the year, and dates of beginning and expiration of terms. Chairman (\*) and Secretary (\*\*) marked by asterisks.

Name of Discotor	Office Address	Date of Term		
Name of Director	Office Address	Beginning	End	
Stacey W. Goff	100 CenturyLink Drive, Monroe LA 71203	5/24/17	5/22/18	
David D. Cole	"		"	

#### PRINCIPAL OFFICERS AND KEY MANAGEMENT PERSONNEL

Give the title of the principal officers, managers and key personnel, the names and office addresses of persons holding such positions at the close of the year.

Title	Name of person holding office	Office Address	
Title	at close of year	Office Address	
Chief Executive Officer	Glen F. Post, III	100 CenturyLink Drive, Monroe LA 71203	
President and Chief Operating Officer	Jeffrey K. Storey	1025 Eldorado Blvd, Broomfield, CO 80021	
Executive Vice President, Chief Administrative Officer, & General Counsel	Stacey W. Goff	100 CenturyLink Drive, Monroe LA 71203	
Executive Vice President and Chief Financial Officer	Sunit S. Patel	1025 Eldorado Blvd, Broomfield, CO 80021	
Executive Vice President – Controller	David D. Cole	100 CenturyLink Drive, Monroe LA 71203	
President – Consumer Markets	Maxine L. Moreau	"	
President - Wholesale, Indirect Channels and Alliances	Lisa Miller	10475 Park Meadows Dr, Littleton, CO 80124	
President – Small and Mid-Size Business and GES/SLED	Vernon Irvin	930 15th St, Denver, CO 80202	
President – Strategic Enterprise, Federal Government and GES/SLED	Ed Morche	4250 Fairfax Dr, Arlington, VA 22203	
President – Global Accounts Management and International	Laurinda Pang	1025 Eldorado Blvd, Broomfield, CO 80021	
Senior Vice President – Treasurer	Rafael Martinez-Chapman	1025 Eldorado Blvd, Broomfield, CO 80021	
Senior Vice President – Public Policy and Regulatory	John F. Jones	100 CenturyLink Drive, Monroe LA 71203	
Senior Vice President and Assistant Secretary	James L. Butler	"	
Senior Vice President – Global Tax	Doug Richards	1025 Eldorado Blvd, Broomfield, CO 80021	
Senior Vice President – North America Tax	Jonathan J. Robinson	100 CenturyLink Drive, Monroe LA 71203	
Secretary	Kay C. Buchart	"	
Assistant Secretary	Gary Maxwell Cox	"	
Assistant Secretary	Meagan Messina Woodard	"	
Assistant Secretary	Joan E. Randazzo	930 14th Street 9th Floor Denver CO 80202	

GROSS ASSESSABLE REVENUES		
Description		
ARKANSAS GROSS ASSESSABLE REVENUES (excluding Interstate Tolls)	\$8,196,637	

## LOCAL EXCHANGE SERVICE STATISTICS

ACCESS LINES	ARKANSAS
Residence	None
Business	None
TOTAL RESIDENTIAL & BUSINESS ACCESS LINES	None
PBX Access Lines	None
Coin or Credit Card Paystation Access Lines	None
Company Official Access Lines (Numbers)	None
TOTAL ACCESS LINES	None

## STATEMENT OF ACCURACY

I do hereby state that the amounts contained in this report are true and accurate, schedules have been cross-referenced by use of the attached check list, and that the accuracy of all totals has been verified by me or under my supervision. Should I or anyone under my supervision become aware of any error in or omission from this report, I will take steps to notify the Arkansas Public Service Commission of such error or omission and provide corrected schedules as soon as possible.

Director - Separations/Regulatory Finance

# **COMPANY CONTACTS**

Company Information				
Company Name	Company Name CenturyLink Communications, LLC			
dba	dba			
Official Mailing Address P.O. Box 4065 Monroe, LA 71211-4065				
Mailing Address for APSC Annual Assessment Invoice	100 CenturyLink Drive Monroe, Louisiana 71203			

AREA	PERSON TO CONTACT	PHONE #	FAX#	E-MAIL
Annual Report	Ted Hankins	(318) 388-9416	(318) 362-1525	ted.hankins@centurylink.com
APSC Annual Assessment	Lisa Grantham	(318) 388-9696	(318) 388-9991	lisa.grantham@centurylink.com
Tariffs	Chantel Bosworth	(318) 388-9112	(318) 362-1525	chantel.bosworth@centurylink.com
Property Taxes	Steven Ingram	(318) 330-6342	(318) 388-9093	steven.ingram@centurylink.com
Regulatory Affairs	Ted Hankins	(318) 388-9416	(318) 362-1525	ted.hankins@centurylink.com

Please list the number of utility employees located in Arkansas	4
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